

Tender Number : The Implementation and maintenance of Smart Digital Library with 200 Kiosks in Jabalpur Smart City					
Pre-Bid Query Format For JSCL					
Sno	Company Name	Section/Page Reference of RFP	Quiry Rised by Bidders	Recommendation Form Bidder With Justification	JSCL Response
1	Bharti Airtel LTd	Tender no JSCL/2017/437 - Page no 11 Diagram depicts the proposed model	1) Total Internet B/w and MPLS HUB B/w required in Centerlised Server	Total B/w require depend on the Utilisation of B/w on each kiosk and usage per person	concessionaire is expected to quote the technical components and b/w requirements to meet the technical & functional requirements of the projects. provisioned bandwidth should be able to support HD and Videos as well. Concessiner is free to use technology currently available but should be able to upgrade to meet the functional and technical requirements of the project.
2	Bharti Airtel LTd	Tender no JSCL/2017/437 - Page no 11 Diagram depicts the proposed model	2) MPLS tropolgy required between 200 KIOSKS to cloud or centerlised server	Hub to Spoke MPLS Topology	Each kiosk is expected to self sufficient to meet the functional requirement of digital library. However each of them need to get connected to a central server for effective operational command and control.
3	Bharti Airtel LTd	Tender no JSCL/2017/437 - Page no 11 Diagram depicts the proposed model	3) MPLS B/w require per KIOSK per User.		concessionaire is expected to quote the technical components and b/w requirements to meet the technical & functional requirements of the projects. provisioned bandwidth should be able to support HD and Videos as well. Concessiner is free to use technology currently available but should be able to upgrade to meet the functional and technical requirements of the project.

4	Bharti Airtel LTd	Tender no JSCL/2017/437 - Page no 11 Diagram depicts the proposed model	4) Storage capacity cloud basis on each Kiosk		As per the RFP.
5	Bharti Airtel LTd	Tender no JSCL/2017/437 - Page no 11 Diagram depicts the proposed model	5) KOISK Locations require - To check feasibility	Provided by JSCL	All the locations of 200 kiosks will be within the municipal limits of Jabalpur City. They will be preferably placed at the locations where readers are expected. For example ; Airport, Railway stations, hostels, Colleges, community centers, libraries etc. though exact location details will be notified at the time of Signing of the contract.
6	Bharat Sanchar Nigam Limited, MP Telecom Circle	Page No. 9 Section- 6 : Minimum Eligibility Criteria Para-F	Consortium is allowed with the maximum partner as 1.	It seems a typo error. Please clarify the number of members in consortium.	As per RFP one lead bidder with maximum one consortium partner.
7	Bharat Sanchar Nigam Limited, MP Telecom Circle	Page No. 9 Section- 6 : Minimum Eligibility Criteria Para-G	The bidder (Lead Bidder in case of consortium) should have certified at least CMMi Level 3 (or above) or ISO 9001:2008 or ISO 27001 NASSCOM.	The bidder or any member of consortium should have certified at least CMMi Level 3 (or above) or ISO 9001:2008 or ISO 27001 NASSCOM.	No change.
8	Bharat Sanchar Nigam Limited, MP Telecom Circle	Page No 7, Clause: Data Sheet, Section 10, NIT EMD	EMD – Rs. 2,00,000/- INR	Mode of EMD is not mentioned. Kindly allow "Bank Guarantee" in EMD.	The EMD shall be in Indian Rupees and shall be in the form of Bankers Cheque or Demand Draft from any of the Nationalized / Scheduled Bank in favor of "Executive Director of Jabalpur Smart City Limited" payable at Jabalpur .

9	Bharat Sanchar Nigam Limited, MP Telecom Circle	NIT Tender Fees	Cost of Tender Documents – Rs. 15000/-	BSNL is a government organization hence we request you to kindly waive us the tender fee.	No Change.
10	Bharat Sanchar Nigam Limited, MP Telecom Circle	Page No 7, Clause:Data Sheet, Section 10, NIT EMD	EMD – Rs. 2,00,000/- INR	BSNL is a government organization hence we request you to kindly waive us the tender fee.	No Change
11	Bharat Sanchar Nigam Limited, MP Telecom Circle	New	Estimated Project Value	Estimated project Value is not mentioned in the RFP. Hence it is requested to provide the same.	Not yet decided, but it is fully clarified that ongoing funds are available for this work .
12	Prakash IT consultant and Solutions Pvt Ltd.	Minimum Eligibility Criteria ; Page no. 9 ; Point G	The bidder (Lead Bidder in case of consortium) should have certified at least CMMi Level 3 (or above) or ISO 9001:2008 or ISO 27001 NASSCOM.	We hope ISO 9001:2015 will be acceptable.  Also please note that there are many Indian and International organizations which provide ISO certifications. So we assume that ISO certification from any of these organizations will be valid.	The bidder (Lead Bidder in case of consortium) should have certified at least CMMi Level 3 (or above) or ISO 9001:2008 or above or ISO 27001 NASSCOM.

13	Prakash IT consultant and Solutions Pvt Ltd.	Minimum Eligibility Criteria ; Page no. 9 ; Point H	The average annual turnover of the company not less than 3 Cr in last three financial Years. Audited Balance sheet, Profit Loss and CA turnover should be attached.	Request to please reduce the annual turnover to INR 50 L, as otherwise small but specialist companies willnot be able to participate.	No change
14	Prakash IT consultant and Solutions Pvt Ltd.	Minimum Eligibility Criteria ; Page no. 9 ; Point I	The bidder should have executed Software development related work for any Govt/PSU worth not less than INR 80,00,000 of one order Or INR 45,00,000 of two orders Or INR30,00,000 of three orders	Request to please reduce it to two orders of INR 15 L each for small companies to participate	No change

15	Prakash IT consultant and Solutions Pvt Ltd.	Scope of work ; page no. 12	Software Solution for Smart Digital Library with admin control, user management, books digitization, books search, books reading, audio and video books integration, payment gateway, language learning options, feedback, provision to request for a new book, subscription for e-books etc.	Who would pay for books digitization, payment gateway	Concessionaire is expected to include the digitization cost in the quote for the required Volume mentioned in the RFP
16	Prakash IT consultant and Solutions Pvt Ltd.	Scope of work ; page no. 12	Licensing the existing available e-books on Internet Globe(Google, Flipkart and Amazon to name a few e-books provider)	who would pay for this licensing, as it has a cost associated with it.	Concessionaire is expected to include the cost in the quote for the required Volume mentioned in the RFP

17	Prakash IT consultant and Solutions Pvt Ltd.	Scope of work ; page no. 12	Subscription of the 30 leading International 50 leading national and 30 State level available various magazines (weekly, monthly and annually) in English and Hindi languages.	Again there is payment involved here. Who would pay?	Concessionaire is expected to include the cost in the quote for the required Volume mentioned in the RFP
18	Prakash IT consultant and Solutions Pvt Ltd.	Scope of work ; page no. 12	Advertising ,branding and promotion to be taken care by bidder.	Need more details as this also has a cost associated with it. Who would pay for this?	this clause stands deleted.
19	Prakash IT consultant and Solutions Pvt Ltd.	Scope of work ; page no. 13	Prior consent of authors must be sought before digitizing the existing books. This should be the sole responsibility of the selected bidder.	This could have monetary implications. Who would pay if authors demand money for digitizing their work?	Concessionaire is expected to liase with the publisher or auther to get the desired book digitised. All such costs to be borne by the concessionaire.

20	Prakash IT consultant and Solutions Pvt Ltd.	Scope of work ; page no. 13	Work space will be the sole responsibility of the bidder. JSCL will NOT provide anything to bidder like hardware, place, space, manpower, internet connection, electricity, telephone etc.	we would like JSCL to provide us with Internet, place, space, electricity and telephone or it would have issues getting these for 200 locations in jabalpur.	JSCL will only share the location details and kiosk installation rights rest all is the responsibility of the bidder
21	Prakash IT consultant and Solutions Pvt Ltd.	Scope of work ; page no. 13	Physical security of kiosk like any theft, any damage of its equipment's SI will only responsible for this.	JSCL should provide physical security or else how are we suppose to secure 200 kiosks	JSCL will only share the location details rest all is the responsibility of the bidder
22	Prakash IT consultant and Solutions Pvt Ltd.	Page 18,19,20; touch screen details, digital touch screen details, VC unit, compute unit	touch screen details, digital touch screen details, VC unit, compute unit	All these have specifications of one specific kiosk. Can we not propose other similar kiosks. There is no such provision.	Touch screen display requirement is LED. Rest all remains the same.
23	Prakash IT consultant and Solutions Pvt Ltd.	page 27, page 36 and page 54	Performance bank guarantee	page 27 says performance bank guarantee to be 8% whereas page 36 says it is 5% and page 54 says it should be 10%. Please clarify.	<b>PBG will be of 10% of the total project cost.</b>

24	Prakash IT consultant and Solutions Pvt Ltd.	Page no. 40, 11.2 Form-2P: Pre-Qualification Form, Section 4	The bidder (Lead Bidder in case of consortium) should have CMMi Level 3 (or above) and ISO 9001:2008 or ISO 27001.	Do you need both CMMi and ISO certifications? We have only ISO 9001:2015. Will that alone work?	The bidder (Lead Bidder in case of consortium) should have certified at least CMMi Level 3 (or above) or ISO 9001:2008 or above or ISO 27001 NASSCOM.
25	Prakash IT consultant and Solutions Pvt Ltd.	page 44, 11.6 Form-6C: Commercial Bid Format, Section 4	Cost of Digitization per page (*10 Lakh Pages)	who would provide us with these 10 lakh pages and from where? Will we get these on single location or not.	The pages will be made available to the concessionaire by the JSCL. However the collecting them from the location for digitization and handing them over to the custodian in the same condition they were received will be the responsibility of concessionaire.
26	Prakash IT consultant and Solutions Pvt Ltd.	page 44, 11.6 Form-6C: Commercial Bid Format, Section 2	Place for Mini Data Centre setup will be responsibility of bidder.	JSCL should provide us with the space, internet connectivity, telephone, security, etc.	Space to set up the same will be provided by the JSCL however IT and non IT infrastructure will be the responsibility of concessionaire.
27	DSK Digital Technologies Pvt. Ltd.	New	what will be the total cost of project ?	Request esteemed organisation to provide the total cost of project.	Not yet decided, but it is fully clarified that ongoing funds are available for this work .
28	DSK Digital Technologies Pvt. Ltd.	Section - 2 Minimum Eligibility Criteria Point H - Page No. 9	In case of consortium, what will be min. turnover criteria for the consortium partner ?		In case of consortium minimum 20% of the turnover requirements to be met by consortium partner.



29	DSK Digital Technologies Pvt. Ltd.	Section - 2 Minimum Eligibility Criteria Point H - Page No. 9		Esteemed organisation has only called for experience in India. We request to consider the experience in abroad as well.	Agreed, to the extent offshore experince works for government only to fulfills the requirements mentioned in the RFP.
30	DSK Digital Technologies Pvt. Ltd.	Section - 2 Minimum Eligibility Criteria Point H - Page No. 9	In case of consortium, a foreign entity will be allowed as a consortium partner ?		Agreed.
31	DSK Digital Technologies Pvt. Ltd.	Section - 7 Scope of Work - Page No. 12	It is mentioned in the RFP "Every Kiosk will have their own server with the capacity of caching the books and reading material and should be able to sync the data from the main server as soon as the internet connectivity is available."	As every Kiosk has his own computing like CPU, Memory, Storage, does esteemed organization referring to any additional computing infrastructure for the information kiosk ?	Each kiosk is expected to self sufficient to meet the functional requirement of digital library. However each of them need to get conneced to a central server for effective operational command and control.

32	DSK Digital Technologies Pvt. Ltd.	Section - 7 Scope of Work - Page No. 12	It is mentioned in the RFP "Every Kiosk will have their own server with the capacity of caching the books and reading material and should be able to sync the data from the main server as soon as the internet connectivity is available."	Request esteemed organisation to provide clarification on responsibility of provisioning of internet connectivity. Who will bear the cost of connectivity if it is the bidder the same cost needs to be incorporated.	Concessioanre is expected to provision for internet connectivity.
33	DSK Digital Technologies Pvt. Ltd.	Section - 7 Scope of Work - proposed composition and specification -Page -12	Centralized dedicated server should be the responsibility of bidder.	Request esteemed organization to provide the clarity on whether the Centralized Dedicated Server to be hosted in government run Data Centers like NIC ( National Information Center) or can keep it in his own data center or can use public or private cloud like Amazon / Azure	centralised dedicated Server will be located in JSCL CCC, which is under planning.
34	DSK Digital Technologies Pvt. Ltd.	Section - 7 Scope of Work - proposed composition and specification -Page -12	Centralized dedicated server should be the responsibility of bidder.	Request esteemed organisation to provide the hardware specification of the "Server"	As per RFP.

35	DSK Digital Technologies Pvt. Ltd.	Section - 7 Scope of Work - proposed composition and specification -Page -12	Solution should work even if the internet connectivity is not available or intermittent.	All the library content will reside on the centralized server which will render services to the Kiosk (End Point). In case of no internet connectivity or intermittent connectivity Kiosk will provide the content which is cached. We seek clarity from the esteemed organisation if there are any SLA parameter for this clause	99.5% will be the uptime expectation for both internet connectivity and kiosk functionality. Failing which the concessionaire will be liable to be penalised with 0.5% of the project cost.
36	DSK Digital Technologies Pvt. Ltd.	Section - 7 Scope of Work - proposed composition and specification -Page -12		Request esteemed organization to clarify on the specification of the programming language / database / Operating systems to be use to build Smart Digital Library application.	Concessionaire is expected to bring on board any of the latest technology/platform/ database or OS as long as it is able to meet the functional requirements mentioned in the RFP while ensuring the SLA adherence.
37	Precise Automation & Robotics	Page 44 Commercial Bid Format Point number 2	Server Setup (Mini Data Centre Setup Cost with Network equipment and connectivity with each kiosk)	Sir, it is request you to please specify the technical specs of Mini Data Center	server requirements have been mentioned in the RFP along with the storage.

38	Precise Automation & Robotics	Page 10 last paragraph	Every Kiosk will have their own server with the capacity of caching the books and reading material and should be able to sync the data from the main server as soon as the internet connectivity is available. Kiosk is proposed to work in client server mode.	Sir, who will provide the internet connectivity for all the Kiosks?  What will be the bandwidth?	concessionaire is expected to arrange for the internet connectivity. concessionaire is expected to quote the technical components and b/w requirements to meet the technical & functional requirements of the projects. provisioned bandwidth should be able to support HD and Videos as well. Concessiner is free to use technology currently available but should be able to upgrade to meet the functional and technical requirements of the project.
39	Precise Automation & Robotics	Page 15 Maintenance & support	As part of its scope of work the Selected Bidder needs to provide 2 years of Post Implementation Operational & Maintenance Support. Under O & M, the Selected Bidder will perform the following tasks.	Sir, please specify the number of manpower during the O&M period. So that cost can be justified.	Concessionare is expected to design the solution keeping in mind the deliverables of RFP. He is also expected to meet SLAs given in the RFP for entire O&M duration.

40	Precise Automation & Robotics	Page 6 Important date and other information, point number 10: Bid Security/EMD	4,00,000 INR (prefer corrigendum JSCL/2017/445)	Sir, please let us know that how much percent is EMD of the actual cost of tender i.e. is it 1% or 2%?	in case of consortium minimum 20% of the turnover requirements to be met by consortium partner.
41	Precise Automation & Robotics			Sir please specify the specification of	mentioned in the RFP
42	Precise Automation & Robotics		Kiosk design	It will more convenient for citizens to sit and study so Kiosks should have attached chair with it	no change.
43	Precise Automation & Robotics	Page Number 20 Item no 3 VC Unit	Item no. 3: VC Unit	VC unit is not needed in this as kiosk has no use of video conferencing unit. Please remove this component.	VC unit: Item No 3 of Page number 3 stands deleted.
44	Precise Automation & Robotics	Page number 20 Item number 4 Compute unit	Item number 4 Compute unit	Please change specification of processor. It should be Intel Core i5 processor or updated instead of Intel Core 6th generation Processor or updated	Intel core i5 or above.
45	Precise Automation & Robotics			Please add Kiosk should be RFID enabled so integration of J-Card can be done.	Agreed

46	Precise Automation & Robotics	Page 8 Minimum Eligibility Criteria Point number 1	The bidder should have executed Software development related work for any Govt/PSU worth not less than INR 80,00,000 of one order Or INR 45,00,000 of two orders Or INR30,00,000 of three orders in last five years (Copy of work order will be needed)	<p>Sir, it is request you to please change this clause as follows-</p> <p>The bidder should have a single work order of minimum 200 number kiosk for any state government/central government.</p>	No change
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47	Precise Automation & Robotics	Page 8 Minimum Eligibility Criteria Point number F	<p>Consortium is allowed with the maximum partner as 1. However, company incorporation/ LLP/ Proprietor certificate is required for the second corporatism partner also. Complete responsibility of the project is fixed towards lead bidder, for any type of communication and dispute JSCL will not be responsible, only will coordinate with the lead bidder</p>	<p>Sir, it is request you to please change this clause as follows-</p> <p>Consortium is allowed with the maximum partner as 2 (excluding lead/prime bidder). However, company incorporation/ LLP/ Proprietor certificate is required for the corporatism partner also. Complete responsibility of the project is fixed towards lead bidder, for any type of communication and dispute JSCL will not be responsible, only will coordinate with the lead bidder</p>	No change
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48	Precise Automation & Robotics	Page 8 Minimum Eligibility Criteria Point number H	The average annual turnover of the company not less than 3 Cr in last three financial Years. Audited Balance sheet, Profit Loss and CA turnover should be attached.	<p>Sir, it is request you to please change this clause as follows-</p> <p>The average annual turnover of the company not less than 10 Cr in last three financial Years. Audited Balance sheet, Profit Loss and CA turnover should be attached.</p>	No change.
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Issues find during the  
operation will be  
panalised as per  
severity level  
mentioned in RFP